



04/16/2020

Support Plans

Plan	Term	Hours	Hourly rate	Plan total price
1	Annual	10	\$187.50	\$1,875.00
2	Annual	20	\$175.00	\$3,500.00
3	Annual	40	\$155.00	\$6,200.00
4	Annual	Unlimited	\$187.50	Billed by the hour when used

All prices in USD

Note: There is no limit on the quantity of support plans a customer may purchase annually from MARSHALLTOWN Software.

Support plan terms: Each support plan is for a 12 month period. The effective date of the plan is the date MARSHALLTOWN Software receives a purchase order from the customer.

Unused hours: For plans 1-3, any unused hours over the 12 month term period will roll over to a customer's proceeding 12 month term period.

Billing: For plans 1-3, with receipt of a purchase order, MARSHALLTOWN Software will invoice customer. For plan 4, with receipt of a purchase order, MARSHALLTOWN Software will invoice customer at the end of each month work is performed.

Questions: Please contact the MARSHALLTOWN Software point of contact defined below.

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