



**MARSHALLTOWN Software**

## **Product Warranty**

### **MT1890 Barcode Scanner**

**Section A)** For twelve (12) months from the date of Product shipment to Customer, MARSHALLTOWN Software warrants the product against defects in materials and workmanship provided the product has been operated and maintained in accordance with MARSHALLTOWN Software’s operating and maintenance specifications. This warranty specifically excludes damage to or loss of any software programs, data storage media, or the restoration or reinstallation of any software programs or data other than the software, if any, installed by MARSHALLTOWN Software during manufacture of the product. This warranty is in lieu of any and all other warranties; expressed or implied. MARSHALLTOWN Software makes no other warranty and customer specifically waives any other warranties, including warranties of merchantability or fitness for a particular purpose. There are no warranties that extend beyond those described within this statement.

**Section B)** MARSHALLTOWN Software’s liability under warranty, expressed or implied, shall be limited to the replacement or repair of defective product or subassembly with no extension of liability to normal wear and tear. MARSHALLTOWN Software (at its option) will remedy all valid warranty claims either by:

- I. Repairing or replacing defective product at MARSHALLTOWN Software’s warehouse facility.
- II. Repairing or replacing the defective subassembly at MARSHALLTOWN Software’s warehouse facility.

As a precondition to any warranty service, prior to return of any product or subassembly to MARSHALLTOWN Software by customer, customer must contact MARSHALLTOWN Software to receive authorization in the form of a “Return Goods Authorization (RGA) Number”. No returned product will be accepted by MARSHALLTOWN Software without an RGA number assigned to the product. If directed by MARSHALLTOWN Software, customer shall return the defective product to MARSHALLTOWN Software’s warehouse facility with the customer assuming all costs and risks associated with product transportation. After repair or replacement of product, MARSHALLTOWN Software will return the product to the customer, with MARSHALLTOWN Software assuming all costs and risks associated with product return transportation. Once a product is received from customer by MARSHALLTOWN Software, MARSHALLTOWN Software reserves the right to determine if the product is defective or not. If no defect can be found by MARSHALLTOWN Software, the product will be determined as not eligible for warranty repair and the product will be returned to the customer with the customer assuming all costs and risks associated with product return transportation. MARSHALLTOWN Software reserves the right to issue a credit memo for the full value of any product, based on customer’s net cost, in lieu of actual replacement or repair.

**Section C)** No warranty shall apply to any damage resulting from or caused by customer, if customer makes any changes, modifications, additions or deletions of hardware and/or software without MARSHALLTOWN Software’s advance written consent.